



23 Feb. 2018

To Whom It May Concern:

I am writing this letter on behalf of Laura Kring. Laura has worked at Wharton Center since January 2015. At Wharton Center Laura works as part of our usher/event staff. This position requires that she manage her own schedule and be both punctual and dependable. As part of this job she communicates one-on-one with a large number of patrons in a short period of time helping to make sure that their visit to Wharton Center is enjoyable. Laura is hardworking, detail oriented and one of the people that we look to when someone needs special assistance. She also enforces the house policies and is required to address patron problems and complaints.

Laura is skillful at performing all of the required tasks. She is helpful, extremely dependable and adapts easily to the varying situations we encounter at Wharton Center. As part of our usher staff, Laura must answer patron questions, assist patrons with disabilities, and meet patron needs efficiently in a fast paced environment. She is an asset to our staff and a positive example for both Wharton Center and Michigan State University.

If I can be of assistance in anyway please do not hesitate to contact me at 517-884-3199 or kribsmat@msu.edu.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matt Kribs".

Matt Kribs
Associate House Manager

WHARTON CENTER
FOR PERFORMING ARTS
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